Tender Ref No.: IIPE / GMI&PAI / 2020-21 / 119

DATE: 01.03.2021

#### **NOTICE INVITING TENDERS**

(Box Tenders/Open Tenders)

# ACCIDENT INSURANCE & PERSONAL ACCIDENT INSURANCE POLICY FOR STUDENTS & STAFF MEMBERS OF IIPE, VISAKHAPATNAM, ANDHRA PRADESH



#### Indian Institute of Petroleum & Energy,

Temporary Campus, 2<sup>nd</sup> Floor, AU College of Engineering Andhra University, Visakhapatnam, Andhra Pradesh – 530 003.

Phone No: 0891-2585152, 2856015

Email: registrar@iipe.ac.in & procurement@iipe.ac.in, Website: www.iipe.ac.in

#### **Proprietary and Confidential:**

No part of this document can be reproduced in any form or by any means, disclosed or distributed to any person without the prior consent of the Registrar (I/C), IIPE, Visakhapatnam, Andhra Pradesh, except to the extent required for submitting bid and no more.

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# <u>Time Schedule of various tender related events</u> [For Group Medical Insurance & Personal Accident Insurance Policy for Students & Staff Members of IIPE, VISAKHAPATNAM, ANDHRA PRADESH]

Last Date and Time for the receipt of Bids	08.03.2021 at 03.00 P.M.
Technical Bid Opening Date /Time	08.03.2021 at 04.00 P.M.
Financial Bid Opening Date / Time	Will be intimated later to only technically qualified bidders
Contact Person	The Registrar (I/C), IIPE, Visakhapatnam.
Reference No:	IIPE / GMI&PAI / 2020-21 /119, dt. 01.03.2021

Signature of the Bidder with stamp



#### **CLARIFICATIONS**

Queries, if any, can be made through e-mail to procurement@iipe.ac.in,

Ph. No. <u>0891-2856009</u>, <u>2856015</u>, <u>2585152</u>

The Bidder may seek clarifications on any clause of the RFP document up to date mentioned in the 'Schedule of various tender events in page no. 03. Any request for clarification must be sent to the above mentioned email with subject "Group Medical Insurance & Personal Accident Insurance Policy for Students & Staff Members" of IIPE. The Institute will respond through e-mail and if necessary, should be institute deem necessary, it may amend the RFP as a result of any clarification.

The Bidders are requested to submit the bids after issue of clarifications duly considering the changes made, if any. Bidders are totally responsible for incorporating / complying with the changes / amendments issued, if any, during pre-bid meeting in their bid.

If the last date of receiving / opening of the bids coincides with a holiday, then the next working day shall be the receiving/ opening date.

At any time before the submission of Proposals, the Institute may amend the RFP by issuing an addendum / corrigendum hosting it on Institute's website. The addendum will be binding on all the bidders. To give bidders reasonable time, in which to take an amendment into account in their proposals, the Institute may, if the amendment is substantial, extend the deadline for the submission of Proposals.

The Technical Bid along with the relevant documents should be attached.



REGISTRAR (I/C)
IIPE, VISAKHAPATNAM

For any clarification and further details on the above tender, please contact. 0891-2856015, 2856009, 2585152, Website: www.iipe.ac.in

#### INDIAN INSTITUTE OF PETROLEUM AND ENERGY Visakhapatnam – 530 003

## NOTICE INVITING TENDER FOR GROUP MEDICAL & PERSONAL ACCIDENT INSURANCE POLICY FOR STUDENTS & STAFF MEMBERS

Ref No.: IIPE / GMI&PAI / 2020-21 / 119

Date: 01.03.2021

#### **INTRODUCTION:**

The Indian Institute of Petroleum and Energy (IIPE) is an autonomous institute under the Ministry of Petroleum & Natural Gas, Govt. of India and backed by public sector Oil and Gas giant viz. HPCL, IOCL, ONGC, GAIL, OIL whose CEOs are on the Board of IIPE. All Faculty of the Institute are continuously striving for bringing excellence in the teaching-learning process as well as in the research activities.

#### **SCOPE OF WORK:**

Indian Institute of Petroleum and Energy (IIPE) invites proposal form IRDAI registered well established insurance companies (Both PSUs and Private Operators) having adequate experience in dealing with the Health Insurance for providing coverages for its Students & Staff Members as per the details mentioned in "LIST 1 & 2".

#### Bidder's Eligibility Criteria (Mandatory Provisions):

It is mandatory for the potential bidders to ensure that the following minimum eligibility criteria is met in order to participate in the process:

- 1. Should have been registered with IRDA under the Health Insurance Category.
- 2. Should have an operational Registered / Branch Office in Visakhapatnam, AP, India.
- 3. Bidder should have experience of providing Group Medical Insurance, Health Insurance and Personal Accident Insurance to large Corporate Bodies / Educational Institutions during last Three years.
- 4. Bidder should have PAN and a valid registration under GST.
- 5. The Agency should not have been blacklisted by Central / State Govt. / PSU at any point of time, nor is any criminal case registered / pending against the Agency or its Owner / Partners anywhere in India.



#### **Special Terms & Conditions:**

- 1. The rate quoted should be valid for a minimum period of 90 days. No claim for escalation of the rate will be considered after opening the tender.
- 2. Quotation price should be in Indian Rupees only.
- 3. Communication with bidders will be carried out electronically and / or in hard copy. All Bidders must provide their current e-mail id and postal address.
- 4. Notwithstanding, from the time of Bid opening to the time of Contract award, if any Bidder wishes to contact the Purchaser on any matter related to the bidding process, it shall do so in writing.
- 5. A prospective bidder requiring any clarification of the tender document may contact to Ph. No. 0891-2856009, 2856015, 2585152
- 6. At any time prior to the last date of receipt of bids, Institute may for any reason, at its own initiative, modify the tender document by an amendment.
- 7. After submission of bid, the amount of sum assured and premium shall not be changed in any circumstances during policy period.
- 8. All staff members, irrespective of their job profile will be covered under the insurance policy..
- 9. The policy will cover all the students and staff members irrespective of on leave of any kind, which including Medical Leave, Lien, Deputation, Sabbatical leave, Maternity Leave, Paternity Leave, etc. to staff members. It means 'active at work' clause will NOT be applicable.
- 10. At the time of claim settlement, IIPE, Visakhapatnam, reserves the right to not to furnish any further information or documents other than mentioned.
  - Payment of claim should be settled, within 01 (one) week from the date of submission of documents mentioned in this Tender document.
- 11. A claim, if not settled within one week of submission of all the documents, the Insurer will be liable to pay 10% of sum assured as penalty.
- 12. List of Students staff members would be provided by Institute initially and subsequently the updated list would be shared to Insurer by 15<sup>th</sup> day of every month by IIPE.
- 13. All new recruits / additions to the workforce and students shall be automatically covered from the date of their joining the Institute. To cover premium of the newly recruit/student admissions, IIPE, if required will provide additional deposit to the Insurer. The Insurer provide closing balance of this deposit as and when demanded by IIPE.

- 14. Kindly calculate the premium based on the above data and information. However, the premium will be paid only on actual number of staff members / students enrolled. For addition / deletion during the insurance period, the additional/excess amount of premium will be paid/withdrawn on prorate basis.
- 15. These are general conditions, based on which successful bidder is required to execute an Agreement with IIPE, Visakhapatnam.
- 16. Proposal shall not have any Premium Review clause i.e. premium must be fixed for entire policy term period.
- 17. Proposal shall not have any Claims Review clause: Irrespective of potential / actual claims / loss experience under the policy, there would no changes allowed to be made mid-term to any terms and conditions and premiums paid for the policy.
- 18. There will be no adjustments / additional premium charged for adverse claims ratio post inception of the policy.
- 19. Insurance company will not be allowed to modify any terms and conditions of the policy post inception of the policy.
- 20. Insurance company will not have the right to cancel or discontinue the insurance policy during the policy period for any reason whatsoever.
- 21. Technology Support Dedicated Web Portal exclusive for IIPE to capture the enrollment and nominee information.
- 22. Dedicated Helpline Numbers and Support on call for any query students & staff members may have.
- 23. All terms and conditions of this tender will be binding on the Insurer.
- 24. This TENDER document is non-transferable.



#### **Evaluation of Bids:**

The Technical bids of eligible bidders shall be opened first, and all documents shall be verified as per the eligibility criteria.

The Financial Bids of only the bidders found eligible in Technical evaluation shall only be opened. Please note the following:

- 1. The successful bidder will be awarded all the insurances on a whole bouquet basis
- 2. IIPE reserves the right to select an external Third-Party Administrator for claims under Group Medical Insurance of its choice.
- 3. IIPE shall not be bound to accept the lowest bid and reserves the right to reject any or all the bids without assigning any reason
- 4. The bidder or his representative may attend the opening of the bids as per details mentioned in Letter of Authorization for attending Technical Bid opening Annexure V, (Page No. 14) to the shortlisted bidders.
- 5. The Institute will award the Contract to the successful Bidder whose quote has been determined to be substantially responsive after considering the medical coverages facilities and has been determined as the lowest evaluated bid, provided further that the Bidder is determined to be qualified to perform the Contract satisfactorily.

#### Jurisdiction:

Disputes, if any arises between Vendor and IIPE, the decision of IIPE is final, and the legal jurisdiction is at Visakhapatnam, AP, India only.

#### **Technical Bid:**

KHAPATHI

Should contain all the supporting documents in support of eligibility criteria as under:

- 1. Bid submission letter as per Annexure-I
- 2. Technical Bid as per Annexure-II
- 3. IRDA registration under Health Insurance category.
- 4. Proof of registered/branch office in Visakhapatnam, AP, India
- 5. Proof of having experience of providing Group Medical Insurance, Health Insurance and Personal Accident Insurance to large corporate bodies/educational institutions covering more than 100 lives in any one year during last Three years.

Proof of PAN and a valid registration under GST.

Declaration of non-blacklisting as per Annexure-IV

All these documents shall be duly attested by an authorised signatory, stamped, serially numbered and bounded firmly in the same order.

#### Financial Bid:

Should contain the duly filled in Financial Bid as per format in Annexure – III.

Both the envelopes 'Technical Bid' and 'Financial Bid' shall be sealed, clearly labelled as mentioned and shall contain the name and address details of the bidder. These two envelopes will be wrapped in an outer envelope addressed to designated officer, duly labelled as "Proposal for Group Medical Insurance & Personal Accident Insurance for Students & Staff members" against Tender Ref No.: IIPE/GMI&PAI/2020-21/119, dt. 01.03.2021 on the top and sealed properly. The outer cover shall indicate the bidders name and address details. The bid shall be submitted at the following address through Post / Courier / by Hand so as to reach us by the last date and time indicated in the 'Schedule of events'. No Tender Document will be entertained by E-mail / FAX. Bids received after the closing date and time shall not be accepted and summarily rejected.

The Institute reserves the right to reject any or all tenders, wholly or partly or close, the tender at any stage prior to the award of contract without assigning any reason whatsoever.

The Tender Box,
C/o The Registrar (I/C),
Indian Institute of Petroleum and Energy,
2<sup>nd</sup> Floor, AU Engineering College,
Andhra University, Visakhapatnam – 530 003.

I / we accept all the terms	and conditions of the
tender notice.	
Deter	
Date:	ii a
Place:	



Name and Signature of Bidder with Seal

### (to be printed on bidder's letterhead) LETTER OF SUBMISSION OF TENDER

The Registrar (I/C), Indian Institute of Petroleum and Energy, 2<sup>nd</sup> Floor, AU Engineering College, Andhra University, Visakhapatnam – 530 003.

Subject: Proposal for Group Medical Insurance & Personal Accident Insurance Policy for Students & Staff members against Tender No.: IIPE/GMI&PAI/2020-21/119, dt. 01.03.2021

Dear Sir,

THAPATHA

Subject to the conditions given in the tender documents, I/We hereby submit Proposal for Group Medical Insurance & Personal Accident Insurance Policy for Students & Staff of IIPE, Visakhapatnam against Tender No.: IIPE/GMI&PAI/2020-21/119, dt. 01.03.2020 for IIPE, Visakhapatnam at the rates specified in the Financial Bid (Annexure - III of the tender document). I/We hereby certify that I/We have read all the terms and conditions of the tender document and agree to abide by them unconditionally.

**DECLARATION** 

I/we	5	, the	undersigned	being autho	rized
signatory for			for subm	ssion of "Prop	osal
for Group Medical	Insurance & Personal A	ccident Insur	ance Policy fo	or Students &	Staff
Members of IIPE,	Visakhapatnam against	Tender No.:	IIPE/GMI&PA	AI/2020-21/119	∂, dt.
01.03.2021" hereb	y declare that all the do	cuments sub	mitted and de	tails furnished	d are
true and correct to	the best of my knowled	ge. I underst	and that if at a	any time, durir	ng or
after the tender	process or after award	of contract,	the docume	nts or the de	etails
submitted are foun	d to be false / manipulat	ed / fabricate	ed with a mal-a	a-fide intention	, the
bid will be summar	rily rejected / contract be	nullified and	suitable actio	n as deemed	it be
initiated against ou	r firm / company / agency	<i>'</i> .	1		
Name of the Bidde	er (firm/Co./agency):				-
Address of Registe	red / branch office:				-
Authorized person'	s Name and designation:	~		· · ·	
Contact No:	E-mail:	-			
Date:			Signature		
Place:	(Company Seal)		Full name	:	

NOTE: All correspondence from this office shall be addressed to the above address and e-mail id only.

#### **TECHNICAL BID**

Subject: Proposal for Group Medical Insurance & Personal Accident Insurance Policy for Students & Staff Members of IIPE, Visakhapatnam, against Tender No.: IIPE/GMI&PAI/2020-21/119, dt. 01.03.2021

S.No	Criteria Ite	m	Documents to be uploaded (Attested Photocopies)	Submitted Yes/ No
1	Should have been registere under the Health Insurance		Copy of Certificate of registration with IRDA	
2	Should have an operational Branch office in Visakhapa Pradesh, India.		Valid proof of office address in Visakhapatnam	
3	Bidder should have experied providing Group Medical In Insurance and Personal Act to large corporate bodies/e institutions during last Three	Copies of work orders/ agreements and work completion certificates		
4	Bidder should have PAN ar registration under GST.	Copies of GSTN and PAN		
5	The agency should not have blacklisted by Central/State any point of time, nor is any case registered / pending a agency or its owner/partner India	e Govt./PSU at y criminal gainst the	A declaration to be submitted in original (Annexure-IV).	
6	Policy Coverage, Special C Extensions offered, Covera and other conditions etc., a the policy.	ge Exclusions	Detailed list / enclosures to be submitted.	E.

The bid without any of these documents shall be treated as incomplete. The bids with documents NOT matching with above eligibility criteria and incomplete documents will be declared as 'Not eligible'.

All the above documents should be clearly stamped and signed by the authorized signatory of the bidder

All supporting documents in support of above clauses shall be produced along with Technical Bid documents.

All document shall be s	serially num	bered
-------------------------	--------------	-------

Date:

Signature:

Place:

Full name:

(Company Seal)



#### Annexure-III

#### **FINANCIAL BID**

Subject: Proposal for Group Medical Insurance & Personal Accident Insurance Policy for Students & Staff Members of IIPE, Visakhapatnam, against Tender No.: IIPE/GMI&PAI/2020-21/119, dt. 01.03.2021

Name of the Insurer: _	
-	

S.No	Туре	Sum Insured	Annual Premium	GST	Total Premium
1	GMI for Staff Members (Annexure – VI)	Rs.1,00,000 (Floater)			-
2	GMI for Students (Annexure – VII)	Rs.1,00,000 (Floater)		A comment	= F
3	GPA for Staff (Annexure – VI)	Rs.1,00,000 (Floater)			
4	GPA for Students (Annexure – VII)	Rs.1,00,000 (Floater)			
- 1					

Note: Terms and conditions:

Refer the data in Annexures as under:

1. Annexure – VIII: POLICY 1 (GMC for Staff Members & Students)



Annexure-IV

(To be printed on Agency's letterhead)

Non-Blacklisting Declaration

The Registrar (I/C), Indian Institute of Petroleum and Energy, 2<sup>nd</sup> Floor, AU Engineering College, Andhra University, Visakhapatnam – 530 003.

Subject: Non-Blacklisting declaration in connection with IIPE, Visakhapatnam, AP, India Tender Proposal for Group Medical Insurance & Personal Accident Insurance Policy for Students & Staff Members of IIPE, Visakhapatnam against Tender No.: IIPE/GMI&PAI/2020-21/119, dt. 01.03.2021

Dear Sir,

Date:

Place:

This is to notify you that our Firm / Company / Organization intends to submit a proposal in response to invitation for Proposal for Group Medical Insurance & Personal Accident Insurance Policy for Students & Staff Members of IIPE, Visakhapatnam against Tender No.: IIPE/GMI&PAI/2020-21/119, dt. 01.03.2021

In accordance with the above we declare that:

a. We are not involved in any major litigation that may have an impact of affecting or compromising the delivery of services as required under this assignment.

b. We are not blacklisted by any Central / State Government / agency of Central / State Government of India or any other country in the world/ Public Sector Undertaking / any Regulatory Authorities in India or any other country in the world for any kind of fraudulent activities.

Sincerely,

Signature:

Full name:

(Company Seal)



#### Format – A

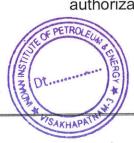
(to be printed on Agency's letterhead)

#### LETTER OF AUTHORISATION FOR ATTENDING TECHNICAL BID OPENING

Subject: Propos	sal for Group Medical Insurance & Persona	I Accident Ins	urance Policy
	& Staff Members of IIPE, Visakhapatn 2020-21/119, dt. 01.03.2021.	am against	Tender No.:
	ioned person is hereby authorized to atte		
tender mentione	ed above on behalf of		<del></del> ' ;
Name:			
Specimen Si	gnature:		
Officer autho	orized to sign the bid documents on behalf o	of the bidder.	
	Signature:		
	Name:	_	
	Designation:		
	Date:		, ¥°

#### Office seal:

- Note: 1. Only one representative will be permitted to attend bid opening. Alternate representative will be permitted when regular representative is not able to attend.
- 2. Permission for entry to the hall where bids are opened may be refused in case authorization as prescribed above is not received



(to be printed on Agency's letterhead)

	BID SECURING DECLARATION FORW
Date :	Tender No. IIPE/GNI&PAI/2020-21/119
To, The Registrar (I/C), Indian Institute of Petroleum 2nd Floor, AU Engineering C Andhra University, Visakhap	ollege,
I / We. The undersigned, de	clare that :
I/We understand that, accor Declaration.	ding to your conditions, bids must be supported by a Bid Securing
	pe disqualified from bidding for any contract with you for a period of otification if I am / We are in a breach of any obligation under the bid
•	ified/amended, impairs or derogates from the tender, my/our Bid id validity specified in the form of Bid; or
bid validity (i) fail or	of the acceptance of our Bid by the purchase during the period of refuse to execute the contract, if required, or (ii) fail or refuse to ce Security, in accordance with the instructions to Bidders.
successful Bidders, upon the successful Bidder; or (ii) thirt	Securing Declaration shall cease to be valid if I am/we are not be earlier of (i) the receipt of your notification of the name of the y days after the expiration of the validity of my/our Bid. Red to sign the bid documents on behalf of the bidder.
Specimen Signature:	
Name :	· · · · · · · · · · · · · · · · · · ·
Designation :	
Duly authorized to sign the b	id for an on behalf of (Complete Name of Bidder)
Dated on day of	Year (Date of Signing)
Corporate Seal (where appro	priate)
(Note : In case of a Joint V	enture, the Bid Securing Declaration must be in the name of all

partners to the Joint Venture that submits the bid)

SAKHAPATNAN

Page No. 16

Annexure-VII

<u>LIST – I</u>
(Staff Members)

			Age					
SI	Emp. Code	Age	Spouse	Child 1	Child 2	Dependent 1 (Father)	Dependent2 (Mother / Mother-in- Law)	Dependent 3 (Brother/Sister)
1	01	39	37	-	-	-	70	-
2	02	45	40	12	10	-	-	-
3	03	49	43	14	13	-	-	- ,
4	04	32	-	-	-	-	50	-
5	05	36	-	-	-	-	-	-



#### <u>LIST – II</u> (Students)

	No. of Students	Spouse	Child 1	Child 2	Dependent 1 (Father)	Dependent2 (Mother / Mother-in- Law)	Dependent 3 (Brother/ Sister)
1	350	-	-	-	-	_	-

Age Group: 17 to 24 Years



#### POLICY - I

Group Medical Insurance & Personal Accident Insurance Policy for Students & Staff Members of IIPE		
Insured	Indian Institute of Petroleum & Energy	
Insured's Communication Address	2nd Floor, Main Building AU College of Engineering (A), Andhra University, Visakhapatnam 530 003	
Current Insurer	-	
No. of Students	350	
No. of Staff Members at Inception	05	
Spouse	03	
Children	04	
Parents	02	
No. of Lives for Renewal	364	
Coverages	(i) GMI (Staff) - Rs. 1,00,000/- (ii) GMI (Students) - Rs. 1,00,000/- (iii) GPA (Staff) - Rs. 1,00,000/- (iv) GPA (Students) - Rs. 1,00,000/-	
Family Definition	Self + Spouse + Dependent Family Members	
Policy Type (Floater / Non Floater)	Floater	
Age Band	As per attached active list	
Sum Insured	As per attached active lists, (2 Lakh cover for each list at Annexure VI & VII)	



#### **VENDOR'S CONFIRMATION**

The Terms & Conditions mentioned in the Price Enquiry, mentioned above, are acceptable to us. We have submitted our Offer accordingly. We have NOT taken any Technical and / or Commercial Deviations and in case of Order, we will supply the materials as per the details specified in Price Enquiry / RFQ specified above.

Vendor's Name	
Vendor's Address (In case of order, PO shall be placed at this address)	
PAN Number	
GSTIN Number	
Name of the Authorised Signatory	
Designation of the Authorised Signatory	
E-Mail Address of the Authorised Signatory	
E-Mail Address of Alternate Contact Person	
Mobile Number of the Authorised Signatory	
Telephone Number of the Vendor	
Fax Number of the Vendor	

THAPATHE